

CONSTEEL SUPPORT CLIENT USAGE

This is a short description about the ConSteel Support Client application usage. This program was developed by TeamViewer GmbH and used as an efficient remote support tool for ConSteel. The application allows for the member of the ConSteel Support Team to provide help right in the customer's computer and also to share his desktop with the customer.

First the application needs to be downloaded from the ConSteel [website](#). No installation is required, just the executable file should be run.



After a few seconds the program is ready for establishing connection and an ID & password will be generated. The ID and Password should be told via phone to the ConSteel Support. After that the connection is established and ready for use.



ConSteel Support Team

Email: support@consteel.hu

Phone: +36 1 47 66 535